GOLF CLUB AT HEATHER RIDGE HEATHER RIDGE METROPOLITAN DISTRICT 13521 East Iliff Avenue

13521 East Iliff Avenue Aurora, Colorado 80014 303-755-3550

Date Established: July 20, 2010

G-CAT Board Meeting March 20, 2023 3:00 p.m.

In attendance at the regularly scheduled monthly meeting to establish policy, procedures and to maintain operations of the business:

Loren Janulewicz, President Teresa Anderson, Secretary John Hartnett, Board Member Audrey Romero, Golf Operations Manager Nic Paxton, Assistant Groundskeeper Board Member, Vic Evans, was absent

Loren called the meeting to order at 3:05 p.m.

- Minutes for the November 21, 2022, meeting were approved. No meetings were held in December, January or February.
- Nic asked if the Board had found a replacement Board member for Bob Ore and Loren replied that although he has a couple of people in mind, he had not yet approached them and is still looking.
- Prior to the meeting, Board members received from Audrey via email the Profit and Loss Statements for November and December, 2022, and January, 2023, and the Year-to-Date and Month-to-Date Performance Snapshot Reports and the Month-to-Date and Days Open Reports for the months of November and December, 2022, and January and February, 2023. The Board members acknowledged their receipt and review of the reports received. In November, 2022, the golf course was open 27 days with 1,490 rounds played; 16 days in December with 872 rounds played; closed for the entire month of January; and open four days in February with 371 rounds played. Audrey reported that so far March has been a good month and the golf course is pretty much on a par with last year's revenue.
- With regard to club house projects, Audrey reported that redecoration and sink and counter replacement in the ladies' locker room has been completed, and the hallway "Heather Ridge Museum" display is up for all to view. She said she doesn't anticipate any further painting or refurbishing projects at this time.

As for new equipment, Audrey said she has met with a computer guy to discuss getting new computers (either Dell or HPs) which could be new or refurbished. After discussion, Loren, Teresa and John agreed that new computers would be preferable to refurbished

ones. Computers for golf course use would be a golf course expense while a new computer for Audrey's office would be a Metro District expense.

In addition, Audrey reported that the new golf carts have been delivered, although the selected seats for the carts are on back order and will be installed by Masek as soon as they are delivered. Fifty-nine carts were received along with a new (red) marshal's cart which will be used in conjunction with our current "Bob Sled" marshal's cart, one for morning use and one for afternoon use. Audrey also said that we will probably get 20 more carts May, 10 of which will be gas powered. With regard to the new carts, Audrey discussed with the Board which sticker signs should be placed on the cart windshields. Along with distance from tees and greens and location of restrooms, it was decided that only the "golfer responsibility" portion of the previous sticker regarding liability would be used.

Loren mentioned there is a problem with one of the locks on the restroom door at Hole 13. Audrey said she was aware of the issue and has called the locksmith.

- Regarding tournaments and outside play, Audrey reported that the course will host some junior golf events in conjunction with the CGA, that she has received quite a few "golf outing" requests and that the Common Grounds ladies' league has scheduled play at the course for two rounds. She said she has not yet heard from some of the leagues that have scheduled tournaments in the past but expects to hear from them soon.
- With regard to homeowner issues, Audrey reported several homeowner calls regarding public urination and Nic reported copious amounts of dog poop on the course, especially around Holes 8, 10, 16 and 12. He said he removed it from Hole 8, but it is back now. Audrey said she would have the security company start patrolling more often in the morning and evening hours in an effort to stop surrounding homeowners from using the golf course for dog walking. Nic did report seeing people walking their dogs on the course but, as a rule, he said he also sees them pick up after their dogs.
- Nic reported that the trees had been removed at the back of the driving range near the tee box on Hole 4 and the bunker on Hole 1; that the siding has been put on the maintenance shed and the pump house; that the Fox Hill well is being hooked up tomorrow; and that the magnet has been installed in the mainline to help save water. He said there are no cart path replacements scheduled at this time but he and Bob are looking at rebuilding the tee box on Hole 4. In connection with the removal of trees beside Hole 4 tee box, Loren mentioned that balls are sailing over the fence there and suggested increasing the height of the fence. In addition, Audrey said the netting around the driving range needs to be extended all the way up the west side to the fence next to Hole 4 tee box as well as on the east side of the range past the maintenance shed area. The Board determined that this is a project that needs attention at this time.

Audrey also ask that the grounds crew mark drop areas around the course and keep them in place. She also requested that the ball washers be put back on the course due to several requests by golfers. Nic said the ball washers had been stored due to COVID but said he see that they are placed on several of the tee boxes.

 Loren mentioned that the men's club has been purchasing gift certificates as prizes or giveaways for its members from outside stores and intends to talk to the men's club

- board about changing that to obtain those gift certificates from the pro shop so they can be used for golf course merchandise or the purchase of premium cards.
- Audrey reported that the program for charging "no show/no call" golfers is now functional with credit cards on file. She said that since going online, the course has collected \$1,500 in "no show\no call" fees. Although there have been some complaints, Audrey explained that the policy is clearly shown on all of the golf course's online sign-up applications requiring 24 hour advance notice of cancellation. She said, and Nic confirmed, that this practice is now used by all other courses. There was a discussion about what "excuses" might be acceptable if 24 hours' notice is not given, but Audrey said that in order to be consistent across the board, no excuse is acceptable. When asked if premium cards or annual passes can be used to pay the green fee in this case, Audrey said it would only be charged to credit cards. Loren asked about reserving a time for a foursome without giving the other golfers' names so that, for instance, only his name appeared on the reservation, and one of the golfers didn't show and didn't cancel. That would result in Loren (or anyone else using that reservation method) being charged for the "no show". Teresa said that golfers who make these reservations either need to list all the golfers or should contact them at least the day before to confirm they are playing so any cancellations can be timely made.
- The next meeting will be April 17, 2023.

The meeting was adjourned at 4:23 p.m.

Respectfully submitted.

Teresa Anderson, Secretary